

Job Title	Waiters X5
Location	Thakadu River Camp, Madikwe Game Reserve
Objective	The Waiter/Waitress is responsible for providing excellent table service, taking orders, serving food and beverages, and ensuring a high-quality dining experience for guests. The role requires professionalism, attentiveness, and a friendly, guest-focused approach.
Key Areas	1. Guest Service • Welcome guests warmly and ensure they feel attended to throughout their visit. • Take accurate food and beverage orders and communicate them clearly to the kitchen and bar. • Serve meals and drinks promptly, efficiently, and in accordance with the lodge's service standards. • Respond to guest inquiries, special requests, or complaints politely and professionally. 2. Dining Area Operations • Set up tables, chairs, and dining areas for service or events. • Maintain cleanliness and organisation of the dining room and service stations. • Clear tables and reset them promptly after guests depart. 3. Food & Beverage Knowledge • Have a working knowledge of the menu, ingredients, and beverages offered. • Provide recommendations or answer questions regarding menu items, specials, or dietary requirements. 4. Health, Safety & Hygiene • Follow hygiene, safety, and food handling regulations. • Ensure compliance with workplace safety and sanitation standards. • Handle cutlery, crockery, and glassware safely. 5. Teamwork & Communication • Work closely with the kitchen, bar, and other F&B staff to ensure smooth service. • Communicate effectively with colleagues and supervisors regarding orders, guest needs, or issues. • Contribute to a positive, collaborative work environment.



Minimum Requirements	Competencies
• Previous experience as a Waiter / Waitress preferred but not essential. • Basic knowledge of food and beverage service. • Excellent communication and interpersonal skills. • Friendly, professional, and guest-oriented attitude. • Ability to work flexible hours, including evenings, weekends, and public holidays. • Basic numeracy for handling bills and payments.	• Excellent guest service and interpersonal skills • Ability to work under pressure in a fast-paced environment • Attention to detail and presentation • Teamwork and collaboration skills • Reliability and professionalism • Organisation and time management
Please take note of the following before applying: • Do not send your CV / apply if you do not meet the minimum requirements • Only candidates that meet the above requirements will be contacted • Should you not be contacted by HR within 1 week after the closing date, please consider your application unsuccessful. • Preference will be given to individuals that meet the Company's EE targets as set out in our employment equity plan Please submit your updated CV at Sebolao Tribal Office on or before 17 July 2026	

