



Job Title	Security Porters X2
Location	Thakadu River Camp, Madikwe Game Reserve
Objective	The Security Porter is responsible for maintaining the safety and security of the lodge, guests, staff, and property while helping with porter duties. The role combines vigilance, professionalism, and customer service to ensure a safe, welcoming, and well-supported environment.
Key Areas	1. Security & Safety - Patrol lodge premises to prevent theft, vandalism, or unauthorized access. - Monitor security systems, alarms, and surveillance equipment. - Respond promptly to security incidents or emergencies. - Enforce lodge safety protocols and report incidents to management. 2. Guest Assistance & Porter Duties - Greet guests and assist with luggage, transfers, or special requests. - Provide directions and information about the lodge or local area. - Deliver luggage, packages, or supplies to guest rooms or departments. 3. Health, Safety & Compliance - Follow safety procedures and lodge policies for personal and guest safety. - Ensure compliance with fire, emergency, and safety regulations. - Maintain clear records of incidents, logs, and daily activities. 4. Facility Monitoring - Ensure that entrances, parking areas, and common areas are secure. - Report maintenance or safety issues promptly to management. - Assist with crowd or traffic control during events or busy periods. 5. Teamwork & Communication - Work closely with reception, housekeeping, and other departments. - Communicate effectively with management and colleagues regarding security concerns. - Maintain a professional, courteous, and guest-focused attitude.



Minimum Requirements	Competencies
• Previous experience in security, hospitality, or porter services preferred. • Basic knowledge of security procedures and emergency protocols. • Physically fit, alert, and able to handle manual tasks. • Strong interpersonal and guest service skills. • Ability to work flexible hours including nights, weekends, and public holidays. • Valid security certification or license advantageous (if applicable). • Basic literacy and numeracy skills.	• Vigilant and observant • Strong guest service and communication skills • Reliable, responsible, and trustworthy • Ability to work independently and as part of a team • Physical fitness and stamina • Problem-solving and quick decision-making under pressure
Please take note of the following before applying: • Do not send your CV / apply if you do not meet the minimum requirements • Only candidates that meet the above requirements will be contacted • Should you not be contacted by HR within 1 week after the closing date, please consider your application unsuccessful. • Preference will be given to individuals that meet the Company's EE targets as set out in our employment equity plan Please submit your updated CV at Sebolao Tribal Office on or before 17 July 2026	