

Job Title	Houseman
Location	Thakadu River Camp, Madikwe Game Reserve
Objective	The Houseman is responsible for maintaining the cleanliness, hygiene, and presentation of guest rooms, public areas, and back-of-house facilities. The role supports the housekeeping department and ensures a safe and welcoming environment for guests and staff.
Key Areas	1. Cleaning & Maintenance • Clean and maintain guest rooms, public areas, corridors, and back-of-house areas according to the lodge's standards. • Make beds, replace linens, and replenish amenities. • Dust, sweep, mop, and vacuum as required. • Empty trash bins and maintain waste disposal procedures. 2. Support Housekeeping Operations • Assist housekeeping staff with laundry, stocking, and room preparation. • Report maintenance issues or damages to the Housekeeping Manager or supervisor. • Assist with setting up rooms for VIPs, events, or special requests. 3. Health, Safety & Hygiene • Follow proper hygiene, cleaning, and safety protocols. • Use cleaning equipment, chemicals, and tools safely. • Maintain a clean and safe work environment for guests and staff. 4. Guest Service • Respond courteously to guest requests related to housekeeping. • Always maintain a professional and friendly attitude. • Ensure guest satisfaction by maintaining high cleanliness standards.



Minimum Requirements	Competencies
• Basic education (Grade 10 or equivalent preferred). • Previous experience in housekeeping, cleaning, or lodge maintenance preferred but not essential. • Knowledge of cleaning equipment, chemicals, and techniques. • Ability to perform manual work and work on feet for extended periods. • Ability to work flexible hours, including weekends and public holidays. • Reliability, attention to detail, and a strong work ethic.	• Attention to detail and quality • Ability to work independently and as part of a team • Physical fitness and stamina • Basic problem-solving skills • Reliability and time management • Friendly and professional attitude
Please take note of the following before applying: • Do not send your CV / apply if you do not meet the minimum requirements • Only candidates that meet the above requirements will be contacted • Should you not be contacted by HR within 1 week after the closing date, please consider your application unsuccessful. • Preference will be given to individuals that meet the Company's EE targets as set out in our employment equity plan Please submit your updated CV at Sebolao Tribal Office on or before 17 July 2026	