

Job Title	Barmen X2
Location	Thakadu River Camp, Madikwe Game Reserve
Objective	The Barman is responsible for preparing and serving beverages to guests while delivering exceptional customer service. The role requires maintaining high standards of cleanliness, product knowledge, and professionalism to ensure an enjoyable guest experience.
Key Areas	1. Beverage Preparation & Service • Prepare and serve alcoholic and non-alcoholic beverages according to established standards and recipes. • Ensure drinks are presented professionally and served promptly. • Maintain knowledge of cocktails, wines, spirits, and other beverages offered. 2. Guest Service • Provide friendly, attentive, and professional service to guests at all times. • Engage with guests and respond to their requests efficiently. • Handle guest complaints or concerns in a professional manner. 3. Bar Operations • Always maintain cleanliness and organisation of the bar area. • Ensure bar equipment and utensils are clean and in good working condition. • Set up and close the bar according to operational procedures. 4. Stock Control • Monitor stock levels of beverages and bar supplies. • Assist with stock taking and inventory management. • Report shortages or discrepancies to management. 5. Health, Safety & Compliance • Ensure compliance with health, safety, and hygiene standards. • Follow responsible alcohol service guidelines and company policies. • Maintain cleanliness and sanitation standards within the bar area.



Minimum Requirements	Competencies
• Matric / Grade 12 • Previous experience as a barman or bartender in a bar, restaurant, lodge, or hotel environment (minimum 1–2 years preferred). • Basic knowledge of cocktails, spirits, wines, and beverage service. • Excellent customer service skills. • Ability to work flexible hours, including evenings, weekends, and public holidays. • Good communication and interpersonal skills. • Basic numeracy and cash-handling skills.	• Strong customer service orientation • Good communication and interpersonal skills • Attention to detail and presentation standards • Ability to work under pressure in a fast-paced environment • Teamwork and cooperation • Good time management and organisational skills
Please take note of the following before applying: • Do not send your CV / apply if you do not meet the minimum requirements • Only candidates that meet the above requirements will be contacted • Should you not be contacted by HR within 1 week after the closing date, please consider your application unsuccessful. • Preference will be given to individuals that meet the Company's EE targets as set out in our employment equity plan Please submit your updated CV at Sebolao Tribal Office on or before 17 July 2026	

