



Job Title	Waiter x3	
Location	aha The Rex Hotel, Knysna	
Objective	The waiter will be responsible for preparing and delivering exceptional food and beverage services, banqueting and restaurant operations to ensure the highest customer satisfaction	
Key Areas	<ul style="list-style-type: none"> • Prepare tables by setting up linens, silverware and glasses • Inform customers about the day's specials • Offer menu recommendations upon request • Interact with guests and provide professional service standards and solutions • Take guest orders accurately and timeously • Place guest orders in the system • Explain menu items • Make recommendations with regards to food & beverage menu • Be attentive to guest requests • Provide billing to guests • Conduct cash-ups at the end of service • Leverage opportunities to upsell on promotional items • Understand and conduct all tasks in line with F&B standard operating procedures • Participate in stock takes • Resolve or report on any anomalies to the required standards • Report on any breakages at the end of the shift 	
MINIMUM REQUIREMENTS		COMPETENCIES
<ul style="list-style-type: none"> • Grade 12 • Knowledge of Point of Sale Management Systems • Previous Hotel Experience • Fluent In English 		<ul style="list-style-type: none"> • Customer Orientation • Teamwork & Cooperation • Results Orientated • Planning & Organising • Sound Business Communication Skills • Ability to work under pressure • Learning Orientation
<p>Please take note of the following before applying:</p> <ul style="list-style-type: none"> • Do not send your CV / apply if you do not meet the minimum requirements • Transferring will have to be negotiated with your current manager • Only candidates that meet the above requirements will be contacted. Should you not be contacted by HR within 1 week after the closing date, please consider your application unsuccessful. • Preference will be given to individuals that meet the Company's EE targets as set out in our employment equity plan <p>Please send your updated CV to MillerK@aha.co.za on or before the 27th January 2025.</p>		

