



Job Title	Barman / Barlady	
Location	aha Alpine Heath Resort, Drakensberg, KwaZulu-Natal	
Objective	The Barman / Barlady will be responsible for preparing and delivering exceptional beverage services within the food and beverage department, banqueting and restaurant operations to ensure the highest customer Satisfaction.	
Key Areas	<ul style="list-style-type: none"> • Interact with guests and provide professional service standards and solutions • Take guest orders accurately and timeously • Place guest orders in the system • Explain menu items • Make recommendations with regards beverage menu • Mix drinks and present beverage in line with guest order and outlet standards • Be attentive to guest requests • Clear glasses after guests have completed their drinks • Provide billing to guests • Conduct cash-ups at the end of service • Complete beverage stock sheets each shift • Leverage opportunities to upsell on promotional items • Understand and conduct all tasks in line with F&B standard operating procedures • Participate in stock takes • Conduct daily stock counts of bar smalls • Resolve or report on any anomalies to the required standards • Report on any breakages at the end of the shift 	
MINIMUM REQUIREMENTS		COMPETENCIES
<ul style="list-style-type: none"> • Grade 12 • Fluent In English • Knowledge of Point of Sale system • 1-2 years' experience in the position familiar with the Hotel environment 		<ul style="list-style-type: none"> • Customer Orientation • Teamwork & Cooperation • Results Orientated • Planning & Organising • Sound Business Communication Skills • Ability to work under pressure • Learning Orientation



Please take note of the following before applying:

- Do not send your CV / apply if you do not meet the minimum requirements
- Transferring will have to be negotiated with your current manager
- Only candidates that meet the above requirements will be contacted. Should you not be contacted by HR within 1 week after the closing date, please consider your application unsuccessful.
- Preference will be given to individuals that meet the Company's EE targets as set out in our employment equity plan

Please send your updated CV to Thando.ngema@aha.co.za on or before the 03rd February 2025.