



Job Title	Deputy General Manager	
Location	Nkambeni Tented Camp, Mpumalanga	
Objective	To assist the General manager in the running of day-to-day hotel business.	
Key Service Areas	<ul style="list-style-type: none"> • To ensure the efficient, profitable, productive and quality operation of all departments in the Hotel. • High level of customer service orientation and to consistently monitor the performance of the team and ensure high productivity levels are maintained. • Leading meetings and implementing initiatives handed down by the general manager or executives. • Analysing and implement policies and procedures, oversee short- and long term business plans and initiatives and help in budgeting activities. • Interacting more often with a company's personnel than the general manager and may even respond to and resolve internal and external grievances. • Proven track record in the efficient and effective management of operations and employees through subordinate managers and supervisors. • Assist the General Manager in implementation of policies, procedures and practices to maximize the profitability and success of the organization. • Assist the General Manager in continually seeking new profit opportunities for the property and identify potential threats to the property's profitability • Continually monitor and improve employee productivity through development, counselling, and adherence to job standards and performance reviews and motivational techniques. • Strive to find methods in which to improve property operation through continual planning, research and analysis • Manage all daily operations at the property in the most efficient and cost-effective manner yet preserving the standards of quality associated with the organization • Guide senior management in the establishment of departmental policies to provide organizational consistency with operations and management of its employees 	
MINIMUM REQUIREMENTS	COMPETENCIES	
<ul style="list-style-type: none"> • Grade 12 • Hospitality/Tourism/ Business management related tertiary qualification at NQF 6 level • Business related qualification would an advantage 	<ul style="list-style-type: none"> • Management and supervisory skills • Problem solving, Analysis and judgement • Resilience (stress handling), Excellence orientation • Drive/initiative, Influencing/negotiation. • Building relationships, Networking/liaison, Customer responsiveness 	



<ul style="list-style-type: none">• Extensive background in all areas of management, with special emphasis in either finance, human resources, F&B and or Rooms Division.• Minimum 2 – 3 years' Experience in AGM or Senior Management position	<ul style="list-style-type: none">• Written and verbal communication (includes presentation)• Financial and business acumen, Strategic leadership, Practical management "
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Please take note of the following before applying:

- Do not send your CV / apply if you do not meet the minimum requirements
- Transferring will have to be negotiated with your current manager
- Only candidates that meet the above requirements will be contacted Should you not be contacted by HR within 1 week after the closing date, please consider your application unsuccessful.
- Preference will be given to individuals that meet the Company's EE targets as set out in our employment equity plan

Please send your updated CV to Joyce.maluleke@aha.co.za on or before 06 December 2024