



Job Title	Waiter	
Location	aha Harbour Bridge Hotel & Suites, Cape Town	
Objective	The waiter will be responsible for preparing and delivering exceptional food and beverage services, banqueting and restaurant operations to ensure the highest customer satisfaction	
Key Areas	<ul style="list-style-type: none"> • Prepare tables by setting up linens, silverware and glasses • Inform customers about the day's specials • Offer menu recommendations upon request • Interact with guests and provide professional service standards and solutions • Take guest orders accurately and timeously • Place guest orders in the system • Explain menu items • Make recommendations with regards to food & beverage menu • Be attentive to guest requests • Provide billing to guests • Conduct cash-ups at the end of service • Leverage opportunities to upsell on promotional items • Understand and conduct all tasks in line with F&B standard operating procedures • Participate in stock takes • Resolve or report on any anomalies to the required standards • Report on any breakages at the end of the shift 	
MINIMUM REQUIREMENTS		COMPETENCIES
<ul style="list-style-type: none"> • Grade 12 • Knowledge of Nebula (POS) • Previous Hotel Experience • Fluent In English 		<ul style="list-style-type: none"> • Customer Orientation • Teamwork & Cooperation • Results Orientated • Planning & Organising • Sound Business Communication Skills • Ability to work under pressure • Learning Orientation



Please take note of the following before applying:

- Do not send your CV / apply if you do not meet the minimum requirements
- Transferring will have to be negotiated with your current manager
- Only candidates that meet the above requirements will be contacted. Should you not be contacted by HR within 1 week after the closing date, please consider your application unsuccessful.
- Preference will be given to individuals that meet the Company's EE targets as set out in our employment equity plan

Please send your updated CV to MillerK@aha.co.za on or before the 01st November 2024.