



Job Title	Barman	
Location	aha Harbour Bridge Hotel & Suites, Cape Town	
Objective	The Barman or Barlady will be responsible for preparing and delivering exceptional beverage services within the food and beverage department, banqueting and restaurant operations to ensure the highest customer satisfaction	
Key Areas	<ul style="list-style-type: none"> • Interact with guests and provide professional service standards and solutions • Take guest orders accurately and timeously • Place guest orders in the system • Explain menu items • Make recommendations with regards beverage menu • Mix drinks and present beverage in line with guest order and outlet standards • Be attentive to guest requests • Clear glasses after guests have completed their drinks • Provide billing to guests • Conduct cash-ups at the end of service • Complete beverage stock sheets each shift • Leverage opportunities to upsell on promotional items • Understand and conduct all tasks in line with F&B standard operating procedures • Participate in stock takes • Conduct daily stock counts of bar smalls • Resolve or report on any anomalies to the required standards • Report on any breakages at the end of the shift 	
MINIMUM REQUIREMENTS		COMPETENCIES



<ul style="list-style-type: none">• Grade 12• Fluent In English• One year experience in the position familiar• with the lodge environment	<ul style="list-style-type: none">• Customer Orientation• Teamwork & Cooperation• Results Orientated• Planning & Organising• Sound Business Communication Skills• Ability to work under pressure• Learning Orientation
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Please take note of the following before applying:

- Do not send your CV / apply if you do not meet the minimum requirements
- Transferring will have to be negotiated with your current manager
- Only candidates that meet the above requirements will be contacted. Should you not be contacted by HR within 1 week after the closing date, please consider your application unsuccessful.
- Preference will be given to individuals that meet the Company's EE targets as set out in our employment equity plan

Please send your updated CV to MillerK@aha.co.za on or before the 01st November 2024.

