



Job Title	Shop Assistant	
Location	aha Alpine Heath, Drakensberg, KwaZulu-Natal	
Objective	To provide assistance and excellent customer service to all shop customers.	
Key Areas	<ul style="list-style-type: none"> • Manage transactions with customers using the POS • Scan goods and ensure pricing is accurate. • Collect and process payments whether by cash, credit card or room charge. • Issue receipts and change. • Follow cash-up procedures. • Cross-sell products and introduce new ones. • Resolve customer complaints, guide them and provide relevant information. • Greet customers when entering or leaving the store. • Track transactions on balance sheets and report any discrepancies. • Bag, box or gift wrap packages. • Maintain hygiene standards. • Maintain cleanliness of outlet, displays and checkout area at all times. • Ability to upsell services and products. • Receive stock and re-stock shelves. • Be vigilant at all times to minimize stock loss. • Ensure effective stock control and stock procedures and methods are followed. • Assist with stock counts as required. • To ensure that they are at all times presentable in terms of their appearance, in the correct uniform and wearing name badge. 	
MINIMUM REQUIREMENTS		COMPETENCIES
<ul style="list-style-type: none"> • Grade 12 or equivalent • Experience in similar role • Proficient in English • Be able to work different shifts • Must be available to work nights, weekends and Public Holidays 		<ul style="list-style-type: none"> • Customer Orientation • Teamwork & Cooperation • Results Orientated • Planning & Organising • Ability to work under pressure • Learning Orientation
<p>Please take note of the following before applying:</p> <ul style="list-style-type: none"> • Do not send your CV / apply if you do not meet the minimum requirements • Transferring will have to be negotiated with your current manager 		



• Only candidates that meet the above requirements will be contacted. Should you not be contacted by HR within 1 week after the closing date, please consider your application unsuccessful.

• Preference will be given to individuals that meet the Company's EE targets as set out in our employment equity plan.

Please send your updated CV to Millerk@aha.co.za on or before **02nd August 2024.**