



Job Title	Rooms Attendants x 3	
Location	aha Gateway Hotel, Umhlanga, Durban	
Objective	The room attendant will be responsible for cleaning guest rooms and public space areas, and/or work in the laundry facility and ensure total guest satisfaction.	
Key Areas	<ul style="list-style-type: none"> • Cleaning and servicing assigned rooms or areas according to established standards and procedures. • Preparing and making beds, dusting, and vacuuming, cleaning and sanitizing bathrooms, removing trash. • Cleaning the kitchen area, room refrigerator, microwave, coffee maker, and dishware. • Notifying supervisor when service is completed so rooms may be sold or occupied. Report any room unable to be serviced to supervisor according to established procedures. • Monitoring laundry supplies and equipment to ensure they are sufficient and in working order. • Operating washers and dryers according to hotel standards and manufacturers' guidelines. • Receiving soiled linens and inspect for damaged or stained items and folding and store clean linens and report damages to the supervisor. • Minimizing waste of supplies and amenities within all areas of housekeeping. • Regularly assisting with deep cleaning projects. • Reporting needed repairs or unsafe conditions to supervisor. • Handling all lost and found items according to established procedures. • Promoting teamwork and quality service through daily communication and coordination with other shifts and departmental management. 	
MINIMUM REQUIREMENTS		COMPETENCIES
<ul style="list-style-type: none"> • Grade 12 / Matric • Minimum 2 - 3 years' experience in housekeeping department • Familiar with Housekeeping protocols and quality would be a plus • Hospitality experience would be an added advantage 		<ul style="list-style-type: none"> • Customer Orientation • Team Work & Cooperation • Results Orientated • Planning & Organising • Ability to work under pressure • Learning Orientation • Good communicating Skills
Please take note of the following before applying:		



- Do not send your CV / apply if you do not meet the minimum requirements
- Transferring will have to be negotiated with your current manager
- Only candidates that meet the above requirements will be contacted Should you not be contacted by HR within 1 week after the closing date, please consider your application unsuccessful.
- Preference will be given to individuals that meet the Company's EE targets as set out in our employment equity plan

Please send your updated CV to joyce.mauleke@aha.co.za on or before the 1 April 2024.