

RULES AND REGULATIONS

Animals

- No animals (including reptiles and birds) are permitted in any section or on the common property, except for guide dogs of which certification was shared with the reservation office and or management prior to arrival.

Vehicles

- Parking is only allowed in designated areas. Any vehicle parked outside of a designated space may be removed at the expense of the vehicle owner.
- Car maintenance or repairs are not permitted on the property.
- No car, boat, caravan or trailer can be stored on the property without Management's prior consent
- No person may drive on the property unless they are in possession of a valid driver's license.
- Vehicles must always remain on the designated roads.
- Drivers must adhere to road signs.
- Drivers must maintain a speed limit of 30kph unless stated otherwise by signage.
- No one may drive under the influence of alcohol, drugs, or any substance that may alter their ability to control a vehicle.
- Pedestrians and wildlife have right of way at all times.
- All vehicles must enter the property via the main entrance.
- Vehicles may only enter once granted access by the security guard on duty by the main entrance gate.
- Caravans or camping are not permitted by the Scheme.
- The use of motorised boats is prohibited.

Aerial Conveyance

- No helicopters, drones or aircraft may land on the property without prior consent from management.

Common Property

- Common property may not be altered or damaged in any way.
- Nothing may be placed on common property, including on its patios and balconies that is not deemed aesthetically pleasing by the Trustees and management of the Resort.
- No visible signage or advertisements are permitted.
- Washing lines and laundry may not be hung where it is visible from the common property.
- No gardening is permitted on the common property.

Litter

- No littering is permitted, including organic material such as food scraps anywhere on the common areas including picnic spots and hiking trails.

Occupation Limits

- No more than six occupants are permitted in a unit at any given time (Including children).
- Outside visitors for resident guests will only be allowed access to the Resort after timeous arrangements in advance was made with management. All authorized visitors will be required to vacate the Resort premises by the latest 22H00 at night.
- Authorized visitors for resident guests are the responsibility of the registered guest occupying the accommodation unit and the Resort reserves the right to vacate any person in contravention of the rules of the Resort.

Dangerous Goods and Acts

- Dangerous goods and materials may not be used or stored.
- Dangerous acts that may increase liability risk are not permitted.

Noise

- Noise that disturbs other residents is not permitted.
- A NO NOISE policy will be handed to all arriving guests at the main entrance and copies of the policy is available from our front desk.

Fences

- No fences or structures may be erected at any time.

Outdoor activities

- No hunting is permitted whatsoever.
- Fishing is only allowed at certain times of the year, as announced by the management.
- Fishing is limited to designated areas.
- Fishing may not take place without a valid permit which can be purchased from the Resort.
- All sporting facilities within the Scheme may only be used when a prior booking has been made.
- The wildlife and environment must be preserved and respected at all times. No flowers may be picked.
- Fires are only permitted in the designated braai area.
- Firewood and fuel materials may not be collected on the property.
- Walking within the common property can only be done on designated paths.
- Formal hiking trails that pass through the common property may only occur with Management's consent.
- Picnics may only take place at designated sites, with Management's prior consent.

Day Visitors

- Alpine Heath Resort and Conference Centre does not allow access to day visitors.

Swimming Pool

- Kids under ten years have to be supervised by their parents.
- Toddlers under the age of 6 years must have a parent with them in the pool.
- No overcrowding will be permitted.
- No glassware or fluids in glass bottles are allowed in the pool area.
- The use of alcohol in and around the pool is strictly prohibited except if available through our pool bar and managed by the Resort.
- No cooler boxes
- Horseplay and foul language are not permitted in the pool area.
- No diving
- Smoking in the pool area is not allowed
- Only proper swimming attire will be allowed in and around the pools.
- Pool towels are available from the front desk.
- Swimmers must adhere to the instructions of the lifeguard at all times.
- No breath holding or underwater games are allowed in the pools.
- The pool area will be closed from 18H00 daily for treatment unless specified differently by Resort Management.
- No swimming is allowed after pool closure without permission from Management.